

# Distinctly Different



Three ways that **Claims Management Pro** reduces A/R delays more than other claims management vendors



01

## Higher first-pass payer acceptance rates

**Claims Management Pro** maintains a first-pass acceptance rate of 99% or better. This happens because we validate claims against all possible rules, including provider-specific rules—which are supported by our non-code-based rules engine. **Claims Management Pro** also updates rules in real time directly from the originating source.



Some vendors consider a first-pass payer acceptance rate of 95% to be the best possible.

They don't offer provider-specific rules and have trouble keeping basic validation rules up to date.

Claims denied for reasons that could have been prevented add unnecessary payment delays.



02

## Faster delivery to payers

**Claims Management Pro** uses intelligent routing and connects to payers multiple times each day to ensure same-day delivery in the nearest possible payer processing cycle. Most claims receive same business day payer acknowledgements.



*Some vendors hold claims for up to 24 hours or batch claims for payers only once each business day.*

*Holding claims past a payer's processing cycle adds a delay of at least one business day.*



03

## Superior denial management

**Claims Management Pro** posts all payer messages, remittance reason codes and remittance status codes back to every claim in real-time. Any claim rejected by a payer is instantly placed back in the work-queue with a clear message indicating what needs to be corrected.



Many clearinghouses have chronic problems relating payer messages back to claims. Some don't even try.

Payer-rejected claims age for several days when vendors don't associate every message and remittance back to each claim.